



THREDS.COM

Fulfillment by Threds, Inc | 10529 Lexington Dr | Knoxville, TN 37932 | 1.866.847.3371 | www.threds.com

We want you to be completely satisfied with your purchase! If, within 30 days of receiving your order, you are not completely satisfied with an item you've purchased, please return the product for an exchange or refund. To do this, please fill out the information at the bottom of this page, and include this form with your return. Please allow up to 2 weeks for us to receive your return and process your request.

We only ask that the returned items be in new, clean condition, with any original tags included. Items returned visibly worn, dirty, covered in hair, stained, or in a condition clearly unsuitable for resale cannot be accepted.

**Please note that personalized or custom-ordered items cannot be returned unless they are damaged or defective upon delivery.**

Refunds for credit/debit card purchases will be refunded to the card used for the initial transaction. The original shipping costs for your order are not refundable. Customer is responsible for the return shipping charges, unless the product was damaged, defective, or incorrect upon arrival. If product was damaged, defective, or incorrect upon arrival, please contact us directly for a replacement or return label. Exchanges will be shipped out at no additional shipping charge to the customer, using our Economy Shipping method. Refunds will be credited to your card within 3 business days of

Name: \_\_\_\_\_ Order / Invoice Number \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Refund/Exchange (Choose One):**    Refund    Exchange (Please explain below)

**Reason for Return:**

- Item is defective (Please describe below)    Did not meet my expectations (Please explain below)    Item did not fit
- Other (Please explain below)

**Comments (If Exchanging, Please Let Us Know Exactly What You are Exchanging For):** \_\_\_\_\_

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